

September1, 2020

General assistance provides temporary assistance with basic and special needs to eligible to Butler County residents. Individuals and families who are at risk due to a temporary crisis or mental or physical incapacity and who meet income guidelines may be assisted.

Rental Assistance:

- Complete general relief application
- Provide **proof of income for all household members** for the last 30 days (bank statement)
- Completed landlord statement **completed by your landlord**
- A completed application for Iowa Northland Regional Housing Authority (319)-483-5079

For Utility Assistance:

- Contact North Iowa Community Action for heating/electric assistance first
- Complete a general relief application
- Provide **proof of income for all household members** for the last 30 days (bank statement)
- Provide a copy of your current bill (GA will not pay for past due bills, disconnects or deposits)
- A denial from North Iowa Community Action (NICA) (release of information in this packet)
- Sign the release of information form to NICA

Burial Assistance:

- Complete general relief application
- Complete Burial Affidavit
- Allow the funeral directors to assist with paperwork. Funeral directors will fax forms to Butler Social Services Office.

Contact Butler County Social Services at (319)-267-2663 during business hours or leave your name and contact information on the answering machine. Applications can be found on the Butler County Courthouse web page. <https://www.butlercoiowa.org>

Jane Freeseaman South Quadrant Service Broker Cell # 319-231-3319

Sarah Janssen South Quadrant Supervisor Butler, Black Hawk, Grundy & Tama Counties

Cell # (641)-251-1703